Grading Scale Changed for APPE Evaluations

To better recognize student efforts on rotation, the faculty have approved the addition of a grade of “high pass” for APPE evaluations. The new scale which went into effect with the rotation starting May 22, 2006 is shown below:

Honors  - 4.75 - 5.0  
High Pass - 4.25 - 4.749  
Pass   - 3.0 - 4.249  
Fail   - 0 - 2.99

Site Visits

Although it’s summertime and most of the pharmacy students are gone, a new clerkship year started in May. Many of you have already had a student or two and many more of you will have students coming soon. Dr. Talluto and Dr. Ballentine will be making site visits to many of our preceptors as well as recruiting new preceptors for our program during the summer and fall months. If any of you would like to request a visit your site, please contact Ms. Betty Dobbie at OEE@vcu.edu and she will arrange a time convenient to your schedule for a visit.

Visit our Preceptor Resource Web Page
www.pharmacy.vcu.edu

>Preceptors>Preceptor Resources
  Clerkship Requirements, Frequently Asked Questions, Announcements, Preceptor Meetings and Clerkship Corner

>Preceptors>Preceptor Development
  Rotation (APPE) Manual, Newsletters, Preceptor Training, Preceptor Training Presentations, Other Development Resources

>Preceptors>EMS Program
  Enter the EMS system, about EMS and Rotation Forms

>Preceptors>Library Privileges
  Request process, VCU Libraries, Preceptor Access Information
Preceptors Are Welcome to Attend Colloquia!

APPE Colloquium Held July 28, 2006

The second “5th Friday Colloquium” was held from 9 AM - Noon on Friday, July 28, 2006. Affiliate faculty member Kris Cox of VCU Health Systems offered a review of pediatrics pharmacotherapy, and Dr. Sharon Gatewood of Ukrop’s Pharmacy presented “Pharmacist Participation in Immunizations.”

The Office of Experiential Education uses the teleconference system to broadcast these programs to remote sites around Virginia and all preceptors are invited to attend at any of the locations. The live meetings are held in Richmond. Preceptors are invited to attend any or all of the Colloquia events. C.E. credit is available for preceptors at no charge. If you wish to attend any of the sessions, please contact Betty Dobbie at 804-828-3005 or OEE@vcu.edu

TELECONFERENCE LOCATIONS

Northern Virginia
Contact information:
Potomac Hospital
Arash Dabestani Pharm.D., MHA
Director of Pharmacy Services
Potomac Hospital
2300 Opitz Blvd. - Hylton Education Center, Room B
Woodbridge, VA 22191
703-670-1367
arash.dabestani@potomachospital.com

Southwest Virginia
Contact information:
Norton Community Hospital
Jay Graham, Pharm.D.
Director of Pharmacy
Norton Community Hospital
96 15th St. N.W., Suite 101
Norton, VA 24273
276-679-3314
Jay.graham@nchosp.org

Roanoke
Contact information:
Carilion Roanoke Memorial Hospital
Michael Bentley, Pharm.D.
VCU/MCV School of Pharmacy and Carilion Health System
1906 Belleview - Conference Room 1-B
Roanoke, VA 24014
540-981-7943
mbentley@carilion.com

Tidewater
Contact information:
Sentara Norfolk General Hospital
Ms. Kristie Milliron
Pharmacy Administration
Sentara Norfolk General Hospital
600 Gresham Drive - HR Conf. Room 104, Raleigh Bldg.
Norfolk, VA 23507
757-388-3443
kjmillir@sentara.com

Upcoming Colloquium Topics (Tentative)
Friday October 6, 2006 - Virginia Community Health Centers, Virginia Free Clinics
Friday November 10, 2006 - Pediatric OTC Recommendations, Poison Control Center Activities
Friday December 15, 2006 - Financial Planning for Pharmacists
Friday February 16, 2007 - Herbal and Natural Remedies
Friday April 27, 2007 - New Drugs Introduced During the Last Year
Congratulations to Jay Zeigler, Preceptor of the Year for 2005-2006!

The recipient of the MCV/VCU School of Pharmacy Preceptor of the Year Award was announced at the School's Senior Banquet held May 19, 2006 at the Richmond Convention Center. Jay Zeigler, an alumnus of the School, Class of 1987, was selected for this award by the MCV/VCU Class of 2006. Jay was selected from over 400 active preceptors who currently participate in the School's Advanced Pharmacy Practice Experiential Education (clerkship) Program. Jay owns and operates the Family Drug Center in Coeburn, VA. Jay has served as a preceptor for the School since 1999. Graduation weekend 2006 was really a family affair for the Zeiglers, as Jay’s daughter Amy received her Doctor of Pharmacy degree at graduation on Saturday as a member of the MCV/VCU Class of 2006. Amy will join Jay as a staff pharmacist at the Family Drug Center. Jay’s other daughter, Ashley, is a pre-pharmacy student at Emory and Henry University and hopes to attend the MCV/VCU School of Pharmacy in the future.

Join Us in Congratulating Three of Our Outstanding Preceptors of Fall 2005

The Class of 2006 elected five preceptors to receive the MCV/VCU Outstanding Preceptor Award for Fall 2005. Please join us in congratulating Marcia Buck, Roger Chicoine, Larry Davis, Angela Dyer and Julie Flint on this well-deserved honor. Photos of Angela and Larry will appear in the October issue of our newsletter. Congratulations, and thanks for your dedication to our students!

Janet Silvester Nominated for ASHP Presidency

Congratulations to Janet Silvester, who was recently selected by the ASHP Committee on Nominations as a candidate for ASHP President-Elect. Janet is the Director of Pharmacy at Martha Jefferson Hospital in Lynchburg, and is an alumna of the MCV/VCU School of Pharmacy.

Ukrop’s Pharmacy Selected Pharmacy Chain of the Year by Drug Topics

Ukrop’s Pharmacy was recently recognized as Drug Topics’ “Pharmacy Chain of the Year for 2006,” and was featured in the April 17th issue of the magazine. VCU affiliate faculty member Dennis Stanley appeared on the cover and is quoted in the article along with affiliate faculty members John Beckner and Tim Robertson. Dennis has served as preceptor to 32 MCV/VCU students since 2000, and Tim has precepted 28 of our students. Congratulations to all Ukrop’s pharmacists on this well-deserved recognition!
SURVEY RESULTS

As you may recall, we sent out a survey earlier this summer asking questions about your preferences for preceptor training programs. The impetus for the questionnaire was the requirement in the new ACPE Standards for Pharm.D. Programs that requires training and development for all preceptors of the School. The new standards become effective July 1, 2007. Guideline 14.1 states in part: “The college or school must ensure that preceptors receive orientation, especially for first-time preceptors prior to assuming their responsibilities, ongoing training, and development.” The OEE wanted to obtain feedback from our preceptors before planning future training programs.

We are very pleased to announce that we received 180 responses to our survey and the results are as follows:

Question #1 Delivery Methods - Web-Based programs was by far the preferred delivery method of most preceptors, followed by Live Presentations and Written. Teleconference was least preferred.

Question #2 Best Day of the Week for Programs - Responses were fairly consistent with Tuesday, Wednesday, and Thursdays being the preferred days and Sunday and Monday the least preferred.

Question #3 Best Time of Day for Programs - 9 AM – 12 Noon and 12 Noon to 4 PM were equally preferred times, with 6 PM — 10 PM and weekends being the next preferred times.

Question #4 Length of Programs – Most people preferred a 3 hour program, with a 1½ hour program being next preferred. There was little interest in a 2-day weekend seminar.

Question #5 Desired Training Programs - Medication Management was the topic of most interest, with Diabetes being the second choice.

Question #6 How Much Would You Pay? 53% of respondents were not willing to pay for programs. Most of the rest were willing to pay up to $100.

Question #7 What Could Improve Program Attendance? The top two responses were “Offer a variety of programs,” followed by “Offer more programs.”

Question #8 Best Way to Announce Programs? Close to 100% of the respondents said that e-mail was the best way.

Thank you for your participation in our survey. We are glad to have received significant feedback from preceptors that we can use as we are planning future preceptor training programs.

ONE-MINUTE PRECEPTOR

The challenges of today’s teachers of health care professions students is to integrate teaching into the day-to-day routine. The One-Minute Preceptor was introduced as “Five-Step Microskills Model of Clinical Teaching” (Neher, Gordon, Meyer, & Stevens, 1992). The One-Minute Preceptor strategy has been taught, tested and welcomed by busy preceptors. A complete monograph of this article was developed by the MAHEC Office of Regional Primary Care Education, Asheville, North Carolina and can be found at: http://www.oucom.ohiou.edu/fd/monographs/microskills.htm.

Five Microskills for One-on-One Teaching include:

Get a commitment
Getting a commitment from the learning. Stating a commitment pushes the learner to move beyond their comfort level. The goal is to gain insight into the learner’s reasoning.

“What other diagnoses would you consider?”
“What lab test do you think we should order?”
“How do you think we should treat this patient?”

Probe for supporting evidence
Explore the bases for their opinion. It is important to identify the lucky guess. Ask a question that helps you understand the rationale for their answer.

“Why would you chose that particular medication?”
“What factors in the history and physical support your answer?”

Reinforce what was done well
Reinforce positive behaviors and skills.

Give guidance about errors and omissions
A balance between positive and constructive criticism is important. Comments should be specific to the situation. Identify the opportunity for behavior change and offer an alternative strategy.

Teach a general principle
Take information and data gained from a learning situation and correctly generalize to other situations.

Conclusion
Time management. Knowing when to end the teaching interaction and define the role of the learner in the next events. Explain to the student what the next steps will be and what their role is.
Set Up Your VCU e-ID Code to Maintain On-line Library Access

One of the benefits that you are entitled to receive as a preceptor is on-line access to the MCV/VCU library system. The university has recently implemented a process to better protect your security. When you attempt to log in to the library systems, you will be prompted to provide your "eID" which is a new secure code that VCU has developed in order to avoid using social security numbers on-line. You may visit the eID finder site at https://java.vcu.edu/eidfinder/index.jsp, and enter the last 10 digits of your VCU ID number and your full social security number to obtain this new ID code.

If you are a preceptor and do not yet have on-line library access, please contact the Office of Experiential Education at OEE@vcu.edu, or call Betty Dobbie at 804-828-3005 to initiate the process. You will need to provide your social security number so that you can be assigned a VCU ID number. When the number has been assigned, Betty will contact you with instructions.
Some of you probably had one or more clerkship students this year who were interviewing for residency and/or fellowship positions. Wonder where they ended up after graduation? Here is a list of our 2006 graduates who will be completing a residency or fellowship during 2006-2007:

- April Anderson  Pharmacy Practice Residency, University of Kentucky Medical Center, Lexington, KY
- Emily Chambers  Pharmacy Practice Residency, Henrico Doctors’ Hospital—Forest, Richmond, VA
- Amanda Colquitt  Pharmacy Practice Residency, Johns Hopkins Hospital, Baltimore, MD
- Kelly Gauthier  Primary Care Residency, Veteran’s Administration Medical Center, Baltimore, MD
- Kasey Griffith  Community Pharmacy Residency, Kerr Drug and Campbell University, Benson, NC
- Robert Harris  Cardinal Management Traineeship, St. Frances Hospital, Milwaukee, WI
- Jenell Henson  Primary Care Residency, McGuire Veteran’s Administration Medical Center Richmond, VA
- Brandon Jennings  Community Pharmacy Residency, K-Mart Pharmacy and VCU, Richmond, VA
- Seina Lee  Pharmacoconomics and Outcomes Research Fellowship, Cephalon, Philadelphia, PA
- Lindsay Mayer  Pharmacy Practice Residency, University of North Carolina Hospital, Chapel Hill, NC
- Stephanie Matney  Primary Care Residency, Veteran’s Administration Medical Center, Tuscaloosa, AL
- Todd Miano  Pharmacy Practice Residency, WF University Baptist Medical Center, Winston-Salem, NC
- Diane Newman  Pharmacy Practice Residency, Northwestern Memorial Hospital, Chicago, IL
- Namrata Patel  Primary Care Residency, Veteran’s Administration Medical Center, Birmingham, AL
- Rita Pezeschan  Pharmacy Practice Residency, VCU Health System, Richmond, VA
- Karen Rymers  Executive Residency, National Council of State Pharm. Assoc. Executives, Richmond, VA
- Sukhmani Sarao  Community Pharmacy Residency, Osterhaus Pharmacy and the U. of Iowa, Maquoketa, IA
- Manisha Singh  Managed Care Pharmacy Residency, Kaiser Permanente, Rockville, MD
- Tyler Stevens  Community Pharmacy Residency, Buford Road Pharmacy and VCU, Richmond, VA
- Chris Tagliente  Pharmacy Practice Residency, VCU Health System, Richmond, VA
- Divya Trehan  Pharmacy Practice Residency, Sentara Health-System, Norfolk, VA
- Trisha Ung  Pharmacy Practice Residency, VA San Diego Healthcare System, San Diego, CA

Dr. Sicat practices in the VCU Health Systems’ Pharmacy Services Clinic (PSC) located in the Primary Care Clinic in the Ambulatory Care Center. She serves as an ambulatory care preceptor there along with three other faculty members, Dr. Laura Morgan, Dr. Ron Ballentine, and Dr. Adraine Lyles. At this site students participate in the delivery of pharmaceutical care to primary care patients. The main disease states seen in this clinic include hypertension, diabetes, lipid disorders, asthma, and polypharmacy. The pharmacists run a specialty anticoagulation clinic in which the students also participate.

After students are oriented to the PSC they are assigned patients to interview and evaluate. The students are responsible for obtaining patient histories, conducting relevant medication-related physical assessments, evaluating drug therapies, developing pharmacy care plans, monitoring patients’ therapeutic outcomes, consulting with physician and non-physician providers, providing patient education, documenting care provided in the medical chart, and ensuring appropriate follow-up for patients. The overall intent of this rotation is for the student to gain practice experience and take responsibility for monitoring and influencing drug therapy in a primary care setting.

Dr. Sicat and her colleagues provide ambulatory care rotations for 28 - 30 students at the Pharmacy Services Clinic each year. In addition, 8 of the VCU Health Systems’ pharmacy residents see patients in the clinic every week as part of their training. The MCV/VCU School of Pharmacy is proud of the important work being performed by Dr. Sicat and her colleagues at the PSC, and grateful for the excellent learning opportunities they provide our students.
EMS CORNER

CHANGES TO APPE EVALUATION PROCESS

There is an additional requirement in APPE evaluations for the 2006-07 academic year. To receive a passing grade for the rotation, students must receive a minimum score of 3.0 on both their Professionalism and Competency evaluations.

Once the preceptor has completed and submitted the student’s final Competency and Professionalism evaluations, the student will be able to go on-line and see their evaluation. It will not be available to the student until the preceptor clicks on the “Complete” button at the bottom of the evaluation in EMS.

You will find much helpful information in the “Frequently Asked Questions” section on the Pharmacy School website, which was recently updated. Go to www.pharmacy.vcu.edu, and click on Preceptors → Preceptor Resources → Frequently Asked Questions.

STUDENT RESUMES ON-LINE

A new feature has been added to the EMS system that was implemented for the class of 2007 when their clerkships began in May 2006. Each student in the class has entered his or her resume into EMS and the resumes are now available on-line to each of the student’s assigned preceptors. When the preceptor enters their Affiliate Profile in EMS they will just need to click on Rotations on the left-hand toolbar. Beside each scheduled student there is an R button under the Resume column. Click on the resume button to view the student’s resume. At the bottom of the resume there is a Print button.

This feature will not only allow preceptors to have immediate access to the student’s resume, but it will allow the students to update their resumes at any time during the year and will eliminate the need for the OEE to mail out approximately 1500 student resumes per year.

HOW TO ENTER THE EMS SYSTEM and USE THE ON-LINE EVALUATIONS PROCEDURE

Please follow these steps to gain access to the EMS system and to evaluate your students.

Go to the EMS website at http://www.ems-webs.com/vcu/. Log in to your profile in EMS by entering your User ID (Firstname.Lastname) and your password (initially set to Password – and remember, the password is case-sensitive!). The first time you log in you will be prompted to change your password to a secure one. If you forget your password in the future, contact us at OEE@vcu.edu to have your password reset to Password.

Click on “Evaluations.”

Click on the name of the student you wish to evaluate. The evaluation form will appear on the screen.

Complete the midpoint evaluation by entering the appropriate number rating for each item on the evaluation. After completing all the items, click on the “Save As A Work In Progress” button which appears at the bottom on the evaluation form. PLEASE NOTE: DO NOT click on COMPLETE at this time; the midpoint evaluation does not need to be submitted to us.)

You may print a copy by clicking on “Evaluations” and selecting the “Print” button next to the student’s name.

When you are ready to perform the final evaluation of the student, you should open the form again following steps 1 through 3. Enter the number ratings you wish to assign for the final evaluation. Submit the completed evaluation by clicking on “Complete.” Remember to print a copy for you and a copy for the student by clicking on “Evaluations” and selecting the “Print” button next to the student’s name.

If you have any questions about the login or evaluation process, please do not hesitate to contact us at 828-3005, or toll-free at 800-330-0519.
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