Congratulations to Javier Menendez, Preceptor of the Year!

The Preceptor of the Year Award is presented annually to recognize an exemplary preceptor of Advanced Pharmacy Practice Experiences (APPE) who has a demonstrated history of excellent precepting of student pharmacists. Criteria for the award include sustained contributions and service to the mission of the School of Pharmacy for at least five years as a preceptor to many students and nominations by students based on outstanding preceptor criteria. Dean Joseph DiPiro presented this year’s award to Javier Menendez, Pharmacy Director for Virginia Premier Health Plan, at the Hooding and Diploma Ceremony held on May 10, 2019.

In his remarks Dean DiPiro said: “While on managed care pharmacy elective rotations with Mr. Menendez students gain intimate knowledge of managed care, formularies and utilization management, Medicaid, Medicare, specialty pharmacy, and the pharma-

The Pharmacist Patient Care Process (PPCP) and Precepting

In 2014, the Joint Commission of Pharmacy Practitioners published the Pharmacist Patient Care Process (PPCP). The PPCP was created to provide pharmacists with a step-wise approach to patient care that can be applied to any pharmacy setting. The PCPP consists of 5 steps: collect, assess, plan, implement, and follow-up. The process builds upon a foundation of a pharmacist-patient relationship and includes collaboration with the health care team and the patient’s family and support network. The process should be supported by an information technology system that facilitates communication.1

Preceptors are encouraged to apply the PPCP daily and to coach students to consistently apply the process. Additional information and resources can be found at https://jcpp.net/patient-care-process/

The Outstanding Preceptor Award recognizes preceptors of Introductory and/or Advanced Pharmacy Practice rotations who have demonstrated excellent precepting of at least two student pharmacists each year for at least two consecutive years. Preceptor are selected for these awards from student nominations and comments. Comments shared here were submitted by the Class of 2019.

Pictured left, Brice Arbuckle, Director of Pharmacy at Encompass Health Rehabilitation Hospital of Richmond, accepts his award. Arbuckle provides both Introductory and Advanced Hospital Pharmacy rotations. "Dr. Arbuckle is passionate about the profession. He is a positive role model for newly graduated students about being humble, patient, and responsible. He is always accessible to students (and others) and allows active independent learning for students."

Shown at right, John Bucheit, Assistant Professor at the VCU School of Pharmacy, who provides Ambulatory Care rotations at CrossOver Ministry in Richmond, displays his award. "From the moment we started the rotation, Dr. Bucheit was constantly challenging me and making me use my critical thinking skills. At the midpoint evaluation Dr. Bucheit told me that he was very happy with my baseline knowledge but wanted to ramp things up and challenge me even more for the rest of the rotation. He gave me more complicated patients and continued asking me questions that stimulated my critical thinking."

Shown at left, Aaron Bagnola, Cardiology Specialty Pharmacist and PGY-1 Residency Director at Inova Fairfax Hospital, receives his award. Bagnola offers Acute Care II rotations in Cardiovascular Critical Care. "Dr. Bagnola is an exceptional and truly a passionate preceptor. I wish other preceptors could learn from him. I was very nervous about this rotation because I did not have a strong clinical background. Dr. Bagnola gave me the confidence by correcting me and navigating me towards the right direction, and he never discouraged me."

Matt Jenkins, pictured right, Director of Acute Care Services at the University of Virginia Health System in Charlottesville, accepts his award. Jenkins provides both Introductory and Advanced Hospital Pharmacy rotations. "Matt provided thoughtful, constructive feedback for all of my projects. (He) is profoundly professional and an expert manager of his own time and the time of the managers who directly report to him. Matt was a terrific role model, and a pharmacy leader I hope to emulate one day the best I can."

Shown at left is Abby Kopp, pharmacist at the Lloyd F. Moss Free Clinic Pharmacy in Fredericksburg, who offers not only Introductory and Advanced Community Pharmacy rotations but also provides activities for third-year students for their patient care rotations. "It was an amazing experience to see how the free clinic functions. I appreciated going to meetings with RxPartnership to learn how medications were obtained for our clinic patients. It was also a great experience to be able to do a presentation on our products to the nursing staff. I learned a lot from this rotation and from the great people who work here!"

Pictured right, Natalie Nguyen, Manager of Inpatient Pharmacy Services at VCU Health System, accepts her award. Nguyen provides both Introductory and Advanced Hospital Pharmacy rotations. (Dr. Nguyen) is proactive in preparing very detailed schedules for staff and students weeks in advance, while also being able to adjust to unforeseen circumstances such as call-outs and Board of Pharmacy visits... (Her) feedback during midpoint evaluations, final evaluations, and projects such as journal club discussions and leadership cases were very helpful as they were not just numerical scores or vague feedback, but detailed in mentioning specific examples from projects and cases..."
Outstanding Preceptor Awards

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Barry Rumble, shown above, Manager of Ambulatory Clinical Pharmacy Services at Riverside Lifelong Health in Newport News, accepts his award. Rumble provides APPE Geriatrics Pharmacy rotations. “Dr. Rumble is dedicated to educating those following in his path. He is committed to patient care, especially the elderly and that shows in his day-to-day duties. He is an excellent mentor and really encourages students to think outside the box when approaching care in older adults. He teaches with a questioning attitude and really encourages students to understand and have a definitive reason for making clinical decisions. He is always accessible and has a very inviting attitude regarding students.”

Experiential Education Awards

Congratulations to Jim Landzinski, 2018-2019 Outstanding Service Award Recipient!

The Outstanding Service Award is presented at the discretion of the Office of Experiential Education to recognize a preceptor who has gone above and beyond duty enabling a variety of valuable learning experiences for students. This year the award was presented to Jim Landzinski, Pharmacy Clinical Manager at Inova Fairfax Hospital in Falls Church. In a letter acknowledging his commitment to the VCU SOP, Dean DiPiro wrote:

“This award specifically recognizes your service in helping our experiential program identify and develop high quality hospital pharmacy rotations at Inova Fairfax Hospital. Many of our VCU School of Pharmacy students complete their experiential rotations in the northern Virginia area and there is always a need for rotation offerings. Therefore, your assistance with identifying preceptors, assigning rotations, and facilitating rotation reassignments is extremely valuable.”

Outstanding Partner Award

The Outstanding Partner Award is a new award instituted by the Office of Experiential Education to recognize health systems or sites that have gone above and beyond in providing experiential rotations to VCU pharmacy students. The Outstanding Partner Award for 2018-2019 goes to Carilion Clinic in Roanoke.

In a letter to Jason Hoffman, Director of Clinical Services, acknowledging the importance of this partnership Associate Dean Rucha Bond wrote: “This award recognizes Carilion Clinic and your service in helping our experiential program identify and develop rotations in the Roanoke area and also for the initiative in offering students free housing. Given the rising costs of education, free housing for the time period students are on rotation alleviates some of the financial burden they carry.”

Congratulations and Many Thanks to All of Our Award Recipients!
The Office of Experiential Education is delighted to announce that the winner of the 2019 AACP Master Preceptor Recognition award is our nominee, Michelle McCarthy, who serves as the Pharmacy Education and Graduate Programs Coordinator and the Residency Program Director for the PGY-1 pharmacy residency program at the University of Virginia (UVa) Health System. Additionally, she serves as the residency coordinator for UVa’s 12 other pharmacy residency programs and is the Director of the Virginia Commonwealth University School of Pharmacy/UVa Division.

In a letter acknowledging her award, McCarthy wrote: “I am incredibly honored to have been nominated by the Virginia Commonwealth University School of Pharmacy (VCU SOP) Office of Experiential Education for the AACP Master Preceptor Recognition Program and am so humbled to have been selected as a 2019 Master Preceptor. I have collaborated and worked with students and faculty at VCU SOP for the majority of my twenty-two years of practice at the University of Virginia Health System (UVAHS). My precepting philosophy centers on growing each individual from their baseline regardless of where that baseline is. At the beginning of the learning experience, the student and I discuss their individual strengths, weaknesses, interests, and goals. By assessing this information, I customize each learning experience for the individual learner. Additionally, I ensure that our students are assigned meaningful tasks to complete that solidify the concepts being taught. Providing students with the ability to see work through to completion as well as implementation within the organization gives a sense of accomplishment and supports them being practice-ready. One of the biggest wins has come by working with our preceptors and students to standardize the structure of our introductory pharmacy practice experience (IPPE) rotations. A standardized experience and structured calendar allows all students to have equivalent experiences regardless of the preceptor of record. Through this approach, we have actively involved students in our departmental workflow and priorities and have been able to significantly increase the number of IPPE students we precept each year. I have an open-door policy with all students allowing them to reach out for professional and personal advice. By making myself available and showing an interest in their personal and professional growth, I have been able to support numerous students as they evaluate their postgraduate training and career options. Overall, I consider each precepting experience as the opportunity to train my next colleague and I focus on the following quote by Maya Angelou: “I’ve learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel.”

Congratulations to Javier Menendez, Preceptor of the Year!

A sampling of the comments from students who nominated Menendez follows.

“I learned a great deal of information while talking about our various subjects each week. I also learned a lot by being able to attend meetings about the subjects we talked about. Being able to shadow and see what being a pharmacist in managed care truly entailed was essential for me to learn managed care.”

“Javier is a great manager and shows respect for his pharmacy team. He has a big heart and treats his team like family, and is very respectful of different socioeconomic backgrounds. I have learned so much and he has provided me with so much information that it has motivated me to learn more about managed care and other avenues of pharmacy.”
Class of 2019 Postgraduate Pharmacy Education And Training Experiences

Many of you probably had one or more students on rotation last year who were interviewing for residency and/or fellowship positions. Following is the list of our 2019 graduates who are completing postgraduate pharmacy education and training experiences during 2019-2020.

Congratulations, Graduates!

Hina Afaq
Novant Health Prince William Medical Center, Manassas VA

Victoria Allen
Indian Health Service - Gallup Indian Medical Center, Gallup NM

Ajoa Cooma Asonye
Johns Hopkins Home Care Group, Baltimore MD

Chynna Bambico
HCA CJW Medical Center, Richmond VA

Casey Boyer
VCU Health Systems - Traditional, Richmond VA

Caitlin Broome
Carilion Roanoke Memorial Hospital, Roanoke VA

Brooke Brown
Wake Forest Baptist Health, Winston-Salem NC

Olivia Caron
Mountain Area Health Education Center, Inc., Asheville NC

Carrie Carter
Sentara Healthcare - Hampton Roads, Norfolk VA

Clarissa Cho
University of Virginia Health System, Charlottesville VA

Cameron Czech
Indiana University Health, Indianapolis IN

Samantha DeMarco
University of Pittsburgh Medical Center - St. Margaret, Pittsburgh PA

Jacob Ellerbock
Aurora BayCare Medical Center, Green Bay WI

Elizabeth Gibson
Valley Pharmacy, Winchester VA

Meghan Gill
UPMC Children’s Hospital of Pittsburgh, Pittsburgh PA

Manisha Gokhale
Inova Mount Vernon Hospital, Alexandria VA

Diana Gregory
Riverside Regional Medical Center, Newport News VA

Stephani Halloran
Boston Medical Center, Boston MA

Carrie Hansen
Valley Health, Winchester VA

Emily Hargrave
Bon Secours Memorial Regional Medical Center, Mechanicsville VA

Priscilla Harrison
Trident Medical Center, Charleston SC

Brittany Howlett
Sentara Rockingham Memorial Hospital Medical Center, Harrisonburg VA

Caroline Jones
University of Virginia Health System, Charlottesville VA

Kirandeep Kaur
Sentara Martha Jefferson Hospital, Charlottesville VA

Hannah Keeney
Veterans Affairs Medical Center - Beckley, Beckley WV

Jiwon Oh
Mount Sinai Brooklyn, Brooklyn NY

Jennifer Pham
Inova Mount Vernon Hospital, Alexandria VA

Kara Rademeyer
VCU School of Pharmacy (PhD), Richmond VA

Sarah Rahim
Inova Alexandria Hospital, Alexandria VA

Keenan Rea
Virginia Commonwealth University, Richmond VA

Jennifer Riveros
Virginia Commonwealth University, Richmond VA

Jessica Roller
Medical University Hospital Authority, Charleston SC

Heather Rucker
University of Kentucky Healthcare, Lexington KY

Riley Scalzo
Duke University Hospital, Durham NC

Stephanie Seto
Massachusetts General Hospital, Boston MA

Hannah Sharp
New Hanover Regional Medical Center, Wilmington NC

Kayla Sheets
Bon Secours Memorial Regional Medical Center, Mechanicsville VA

Brittany Speed
HCA CJW Medical Center, Richmond VA

Sherwyn Tenia
Vanderbilt University Hospital, Nashville TN

Joshua Thai
Bon Secours Memorial Regional Medical Center, Mechanicsville VA

Ann Vo
Aurora Health Care Metro/St. Luke’s Medical Center, Milwaukee WI

Tammy Yu
Centra Health/Lynchburg General Hospital, Lynchburg VA

Jyness Williams
Department of Veteran Affairs Ann Arbor, Ann Arbor MI
OEE Update from Associate Dean Rucha Bond: New Titles and Roles

As part of a reorganization of the VCU Office of Experiential Education, I’m pleased to announce new titles and roles for Mrs. Denise Emminger and Ms. Wanda Coffey. Denise is now the Senior Administrator for Experiential Student Affairs and is overseeing all student aspects of IPPE’s and APPE’s. Wanda is now the Senior Administrator for Experiential External Affairs and is overseeing sites, preceptors, and affiliations for all IPPE’s and APPE’s. Please join me in congratulating Wanda and Denise on their new titles. I am very lucky to have them as part of the experiential team at VCU.

Greetings Preceptors!

I hope that your summer has been a good one! I wanted to share with you some of the work that we are doing on the “external side” of experiential. Some of you may have already heard from my colleague, Betty Dobbie, as we work on updating affiliation agreements. These agreements serve as the contract between the school and site and typically need to be renewed every five or fewer years.

A large portion of my new role is visiting sites. This is something that I have always enjoyed doing, so I am more than delighted to be able to focus on seeing more of you across the state. As I plan upcoming visits, I will be in touch to see if we are able to find some time to talk about what is new at your site; our deep appreciation for your role in educating our students; and how OEE may be useful to you and your team. I look forward to seeing you!

PROFESSIONALISM is #1 on the Student Rotations Contract and states:

I will dress, speak, and act professionally and be actively engaged at all times, upholding the school’s Attributes of Professionalism. The Student must follow established school and site policies and must adhere to standards of dress and behavior specified by the preceptor and site. A clean short lab coat and a VCU nametag must be worn unless the site’s policy directs otherwise.

Attributes of Professionalism are evaluated on every rotation evaluation. Students exhibiting exemplary professional behavior can also receive a professionalism commendation. Preceptors are invited to submit a commendation at any time to the School’s Professionalism Committee via the following link: https://docs.google.com/forms/d/1UCzN08AwglkJb4sd1A4nsHfLy7UvrW2bQIUuYAAEOA/viewform?edit_requested=true

Nominations are cumulative and support selections each spring for Student Outstanding Professionalism Awards. A student from each class is selected and recognized with a plaque and celebration with their peers.

Thank you for all you do to uphold the Attributes of Professionalism; leading by example, and helping to hold our students to these standards, which are central to the School’s mission.
Preceptor Alerts

Have you submitted your 2020-2021 availability yet?

If you have not yet submitted your availability for 2020-2021 IPPE and/or APPE rotations, please do so now. If you need another copy of the paper availability form, please contact Kathy (kwbarret@vcu.edu) or Betty (bbdobbie@vcu.edu).

You also have the option of entering your availability online in CORE ELMS. From your home page in CORE select Scheduling > Submit Availability. If you have any questions or need assistance, Kathy or Betty are always available. Email OEE@vcu.edu or call us at 804-828-3005.

Thank you for your continuing support!

Coming Soon!

I am pleased to announce that VCU SOP OEE is partnering with CE-Impact to bring you preceptor development continuing education. CE-Impact is an online platform on which preceptors can obtain continuing education. It offers individual programs geared toward improving precepting skills and tools such as journal club to enhance your rotations.

More information on this exciting new opportunity is coming later this month in an email from me via CORE ELMS. I will provide promotional material that will contain a code for you to use to log into your CE-Impact portal through CORE.
### Rotation Dates

#### 2019-2020

**APPEs**
- **Block 1:** May 20 - June 21, 2019
- **Block 2:** June 24 - July 26, 2019
- **Block 3:** July 29 - August 30, 2019
- **Block 4:** September 2 - October 4, 2019
- **Block 5:** October 7 - November 8, 2019
- **Block 6:** November 11 - December 13, 2019
- **Block 7:** January 13 - February 14, 2020
- **Block 8:** February 17 - March 19, 2020*
- **Block 9:** March 23 - April 24, 2020

*Mandatory On-Campus Day Friday, March 20, 2020

**IPPEs**
- **Community**
  - **Block 1:** May 4 - 29, 2020
- **Hospital**
  - **Block 1:** April 27 - May 15, 2020
  - **Block 2:** May 18 - June 5, 2020
  - **Block 3:** June 8 - June 26, 2020

#### 2020-2021

**APPEs**
- **Block 1:** May 18 - June 19, 2020
- **Block 2:** June 22 - July 24, 2020
- **Block 3:** July 27 - August 28, 2020
- **Block 4:** August 31 - October 2, 2020
- **Block 5:** October 5 - November 6, 2020
- **Block 6:** November 9 - December 11, 2020
- **Block 7:** January 11 - February 12, 2021
- **Block 8:** February 15 - March 18, 2021*
- **Block 9:** March 22 - April 23, 2021

*Mandatory On-Campus Day Friday, March 19, 2021

**IPPEs**
- **Community**
  - **Block 1:** May 3 - 28, 2021
- **Hospital**
  - **Block 1:** April 26 - May 14, 2021
  - **Block 2:** May 17 - June 4, 2021
  - **Block 3:** June 7 - June 25, 2021

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**http://go.vcu.edu/OEE > Preceptors**