Congratulations to Patty Slattum, Preceptor of the Year!

The Preceptor of the Year Award is presented annually to recognize an exemplary preceptor of Advanced Pharmacy Practice Experiences (APPE) who has a demonstrated history of excellent precepting of student pharmacists. Criteria for the award include sustained contributions and service to the mission of the School of Pharmacy for at least five years as a preceptor to many students and nominations by students based on outstanding preceptor criteria. Dean Joseph DiPiro presented this year’s award to Patty Slattum, Director of the Geriatric Pharmacotherapy Program at VCU, at the Diploma and Hooding Ceremony held on May 11, 2018.

OEE Thanks our Amazing Preceptors!

OEE thanks you for your willingness to serve as a preceptor for the VCU School of Pharmacy, and your commitment to sharing your knowledge, skills, experiences, and values to prepare the next generation of pharmacists!

Thanks to your expertise, time, and talents, the students have accomplished the following:

- The Class of 2018 completed 1,032 APPEs
- The Class of 2019 of 128 students each completed 20 hours of patient care
- The Class of 2020 completed 130 Hospital IPPEs
- The Class of 2021 completed 121 Community IPPEs

A Message From Rucha Bond, New Associate Dean for Experiential Education

OEE welcomed our new Associate Dean for Experiential Education on June 1, 2018. Below is a message from Rucha to our preceptors.

“Thank you for your service to our students. I am excited to begin my position as Associate Dean of Experiential Education for VCU School of Pharmacy and have heard wonderful things about you all. In the near future I hope to have the opportunity to meet you and see your experiential sites. Feel free to contact me anytime and let me know if I can help you in any way.” (rbond@vcu.edu; 804-828-3059)
Preceptor of the Year - Patty Slattum

Comments shared here were submitted by students spanning almost two decades.

“I believe Dr. Slattum should be rewarded for her passion for pharmacy and for her patients. [She] continuously talked about her patients with such compassion that I felt an obligation to carry this out in my own work... [She] also is a wealth of knowledge. She encourages students to learn but does so in a way that is not intimidating... Dr. Slattum is an exceptional teacher, pharmacist, researcher, and person... Dr. Slattum was very inspiring to work with... She is extremely knowledgeable and engaged in the program... She taught the other students and me a lot about how to develop relationships with patients who have a checkered past with healthcare professionals... She helps students become independent learners by giving them the freedom and flexibility to solve problems [and then] steps in to provide guidance in a timely manner. Dr. Slattum is an inspiring and passionate professor whose energy always radiates to students and others around her. She was one of the main reasons I am inspired to become a geriatric advocate...”

Congratulations to Michelle McCarthy, 2017-2018 Outstanding Service Award Recipient!

The Outstanding Service Award is presented at the discretion of the Office of Experiential Education to recognize a preceptor who has gone above and beyond duty enabling a variety of valuable learning experiences for students. This year the award was presented to Michelle McCarthy, Coordinator for Pharmacy Education, Training and Development Services, and Director of the PGY-1 Residency Program at UVA Health System in Charlottesville. In a letter acknowledging her commitment to the VCU SOP, Dean DiPiro wrote “We specifically recognize your service in experiential education helping prepare future pharmacists: Your life-long commitment to patients, pharmacy education, and the profession is apparent in your work to expand rotation opportunities for our students. Your mentoring of P3 UVA students has been exceptional. Your help to them with planning, answering questions, as well as taking into account their areas of interests for rotation options are all part of your engagement with our students.”

OEE Thanks our Amazing Preceptors!

That adds up to 1,403 rotations completed in the 2017-2018 academic year! YOU make all this experiential learning possible, and we value you as our essential partners with the school in fulfilling our mission.

In recognition of your significant contributions to the school’s experiential education programs and to assist your role as educators, the SOP provides many resources for you:

- VCU School of Pharmacy: http://go.vcu.edu/OEE  > Preceptors
- VCU Medical Libraries: www.library.vcu.edu

Rotation Alert Postcards Discontinued

In keeping with VCU’s green initiative, we have discontinued the mailing of postcards to alert preceptors to upcoming students. Preceptors will continue to receive email alerts from CORE ELMS. If this change presents a problem for you, please let us know. Thank you!
Outstanding Preceptor Awards

The Outstanding Preceptor Award recognizes a preceptor of Advanced Pharmacy Practice Experience (APPE) rotations who has demonstrated excellent precepting of at least two student pharmacists each year for at least two consecutive years and nominated by students based on outstanding preceptor criteria. Selection of multiple recipients each year ensures a broad recognition of the valuable contributions of many excellent preceptors who enable approximately 1,100 APPE rotations across nine APPE rotation blocks in six regions of the Commonwealth and out-of-state, too. Comments shared here were submitted by the Class of 2018.

Pictured left, Eric Colpo, Pharmacist in Charge at Walgreens Pharmacy #15344 in Short Pump, accepts his award. Colpo provides both Introductory and Advanced Community Pharmacy rotations. “One thing that really stood out to me was how Eric went out of his way to help his patients. You can see the impact that he has in the community because of the questions patients asked him. Eric is an inspiration and I hope that one day I can be as great of a pharmacist as he is.”

Pictured right, Cat Floroff, Pharmacy Clinical Coordinator at Sentara Leigh Hospital in Norfolk, with her award. Floroff provides APPE Acute Care/General Medicine rotations. “I learned the most during small group discussions that engaged the students to answer and ask questions as opposed to sitting through presentations. During my rotation my preceptor had mini impromptu topic discussions that would come up throughout the day and I felt like that really catered to my learning style…. Dr. Floroff has been very cognizant about putting educational and meaningful activities on my schedule and I truly appreciate her efforts in making my time at [the site] worthwhile.”

Shown below, Brad Heidenthal, Cardiology Lead Team Pharmacist at Riverside Regional Medical Center in Newport News. Heidenthal offers rotations in Acute Care/General Medicine for cardiac patients. “Dr. Heidenthal expects a lot of students which made the rotation challenging but also forced me to learn. This rotation persuaded me to apply for a residency. He really gives back to the profession by teaching residents and students even under a heavy workload. He treated me like an actual pharmacist and provided useful feedback throughout the rotation.”

Pictured left, Holly Lake, Compounding Pharmacy Director at Rx3 Pharmacy in Chester. Lake provides APPE elective rotations in Compounding. “Dr. Holly Lake truly is what a preceptor should be…. Her dedication to the profession inspired me… Her compassion for others was evident… She is very respectful, understanding, helpful and works well with students… Her feedback was always communicated in a manner that made me realize things I’d missed, but that inspired me to look further… She provided me with resources for which to brush up on pharmacy law and look at NAPLEX review questions, recognizing that both of these are important to work on ASAP.”

Pictured right, Abby Matulewicz, Assistant Professor at the VCU School of Pharmacy in Richmond. Matulewicz provides APPE elective rotations in Academic Teaching. “Dr. Matulewicz is by far one of the best preceptors I have had on my rotations… [She] stimulated active independent and guided learning with constructive feedback all throughout the rotation. She provided me with a list of tasks that needed to be completed, allowed me to work on them independently, but was also available to provide guidance and feedback as needed. It is clear that Dr. Matulewicz has a passion for teaching and the pharmacy profession, she is very enthusiastic and is a wonderful role model of a practitioner as well as an instructor.”

continued on page 4
Outstanding Preceptor Awards

Pictured left, **Steve Swaringen**, Clinical Pharmacist at Anthem/CareMore in Richmond, who offers elective rotations in Managed Care Pharmacy. "Steve is an amazing preceptor who really tries to show students a unique field of pharmacy... He does a fantastic job at facilitating students to take on individual projects that are both educational and functional... He was a true professional who was so well respected by his interdisciplinary peers and was a great leader and role model... He is a phenomenal pharmacist and teacher and has motivated me to continue following my goals of going into managed care and has offered to continue to mentor me throughout the process..."

Pictured right, **Eric McLain**, Clinical Pharmacist at Inova Alexandria Hospital. McLain provides experiences in Introductory and Advanced Hospital Pharmacy, as well as Acute Care rotations in General Medicine, Critical Care/Cardiovascular, and Transitional Care, and coordinates the assignment of students to various preceptors at the site. "This rotation far exceeded my expectations. The entire pharmacy team teaching us has been beneficial. Eric was encouraging and helped push me to make connections and come to the right conclusion on my own. He was always available for questions or to explain something I didn’t understand. He is a leader in the pharmacy team and he has made me enjoy something that I never thought I would."

Congratulations and sincere thanks to all of our 2017-2018 award-winning preceptors!!!

VCU Libraries now subscribes to Embase!

VCU Libraries recently began subscribing to Embase, which they recommend as “a vast biomedical and pharmacological research database” to be used “as a companion to PubMed/MEDLINE because of its broad international research scope.” OEE’s library liaison, Rachel Koenig (rakoenig@vcu.edu), provided the following information from the VCU Libraries blog of August 3rd posted by K.J. Ricasata:

This deep resource draws on publications from more than 90 countries. Embase provides access to 30 million abstracts and citations from more than 8,500 peer-reviewed journals (1974 forward) and nearly 2 million conference abstracts (2009 forward). Additionally, this database offers in excess of 6 million records and 2,900 journals not included in MEDLINE. It includes full-text indexing of drug, disease and medical device data as well.

Embase also features Emtree, a taxonomy designed for complete and precise information retrieval. More than twice as large as the MEDLINE MeSH thesaurus, Emtree includes thousands of terms for medical devices and general medical procedures. All MeSH terms are linked to Emtree terms, allowing for consistent searching of the Embase biomedical database.

This resource is recommended for use in systematic reviews as well as pharmacovigilance/drug therapy and medical device information.

Preceptors have access to this database through the VCU Online Libraries. (see page 7 for more info)
Class of 2018 Postgraduate Pharmacy Education And Training Experiences

Many of you probably had one or more students on rotation last year who were interviewing for residency and/or fellowship positions or were in a combined-degree program. Following is the list of our 2018 graduates who are completing postgraduate pharmacy education and training experiences during 2018-2019.

Congratulations, Graduates!

Derek Abel  
Sentara Martha Jefferson Hospital, Charlottesville VA

Richard Altizer  
Kaiser Permanente Mid-Atlantic States, Rockville MD

Christian Barber  
University of Virginia Health System, Charlottesville VA

Courtney Bell  
HCA Henrico Doctors' Hospital, Richmond VA

Alexandra Benson  
Bon Secours Memorial Regional Medical Center, Mechanicsville VA

Tyler Borup  
Highmark Blue Cross-Blue Shield, Pittsburgh PA

Brittany Burnette  
Centra Health/Lynchburg General Hospital, Lynchburg VA

Goldie Chang  
VA Palo Alto Health Care System, Palo Alto CA

Elizabeth Cheng  
Sentara Healthcare, Norfolk VA

Katherine Ciampa  
Massachusetts General Hospital, Boston MA

Kendale Conner  
Riverside Regional Medical Center, Newport News VA

Precious Dadzie  
Kinger Regional Medical Center, Kingman AZ

Christina Dang  
Sentara Martha Jefferson Hospital, Charlottesville VA

Tyler Earley  
Evolent Health, Arlington VA

Kelsey Foster  
Inova Alexandria Hospital, Alexandria VA

Nikitha Gavva  
Boston Medical Center, Boston MA

Tyler Goins  
University of Virginia Health System, Charlottesville VA

Alyssa Hager  
The Children's Hospital Philadelphia, Philadelphia PA

Haleigh Helsing  
Sentara Healthcare, Norfolk VA

Andrea Hobbs  
Bon Secours Memorial Regional Medical Center, Mechanicsville VA

Matthew Hornsby  
Carilion Roanoke Memorial Hospital, Roanoke VA

Anesa Hughes  
Mountain Home VA Healthcare System, Mountain Home TN

Chantal Ing  
Arrowhead Regional Medical Center, Colton CA

Lily Jia  
Massachusetts General Hospital, Boston MA

Michael Jones  
Hunter Holmes McGuire VA Medical Center, Richmond VA

Jennifer Kim  
Phoebe Putney Memorial Hospital, Albany GA

Lauren Klein  
Kroger Pharmacy/University of Cincinnati, Cincinnati OH

Rose Kohinke  
Carilion Roanoke Memorial Hospital, Roanoke VA

Taylor Lansing  
University of Virginia Health System, Charlottesville VA

Bianca Lascano  
Samford University McWhorter School of Pharmacy, Birmingham AL

Robin Le  
HCA CJW Medical Center, Richmond VA

Tiffany Lee  
Veterans Affairs Medical Center - Washington, Washington DC

Chelsea Llayton  
Sullivan Univ College of Pharmacy Ctr for Health & Wellness, Louisville KY

Monica Mclemore  
Hunter Holmes McGuire VA Medical Center, Richmond VA

Harjot Othee  
Pfizer, Groton CT

Rebecca Patterson  
Bon Secours Memorial Regional Medical Center, Mechanicsville VA

Inna Perinskaya  
MedStar Washington Hospital Center, Washington DC

Archana Raghavan  
UPMC St. Margaret, Pittsburg PA

Nicholas Rebold  
Boston Medical Center, Boston MA

Jessica Reid  
East Coast Institute for Research, Jacksonville FL

Corrie Sanders  
Sentara Healthcare, Norfolk VA

Rachel Schortemeyer  
Children's Hospital of Wisconsin, Milwaukee WI

Stephanie Shuder  
Cone Health - Alamance Regional Medical Center, Burlington NC

Adrienne Simmons  
University of North Carolina Hospitals, Chapel Hill NC

Jatinder Singh  
Inova Fairfax Hospital, Falls Church VA

Chelsea Sprouse  
Virginia Commonwealth University, Richmond VA

Kevin Sunga  
HCA Henrico Doctors’ Hospital, Richmond VA

Jennifer Walters  
VCU Health Systems - Traditional, Richmond VA

Tyler Wilson  
Sentara Healthcare, Norfolk VA

Laura Woodard  
VA Medical Center - Salem, Salem VA

Jessica Yau  
UW Health, Madison WI

Yvonne Zhang  
University of Virginia Health System, Charlottesville VA
Giving Constructive Feedback to Students

When talking to preceptors, one of the biggest challenges they report is how to give constructive feedback to students. Quality feedback is needed for students to develop their skills and grow as professionals. Although giving feedback can sometimes be difficult, here are a few tips you can use to make the process easier.

1. **Be Timely**: Feedback should be given as soon as an activity or observable action takes place. Immediate feedback enables the student to implement an improvement plan quickly. In addition, it’s easier to give feedback while the activity is fresh on both your and the student’s minds.

2. **Be Specific**: When giving feedback, cite specific instances rather than making generalizations. If a student is chronically late to rotation it is more effective to say, “I noticed that you were late on Monday, Wednesday, and Thursday this week”, than to say “I notice that you are late sometimes”. Providing specifics and details gives the student more concrete information to use to improve.

3. **Follow Up**: After giving feedback, follow-up with the student on how he is doing on those behaviors or tasks. If the student has improved, be sure to comment on the improvement. Likewise if the student has not improved, remind them of previously given feedback and expand upon that feedback if necessary.

Considerations

- Constructive feedback is better received in a positive environment. Therefore, establishing rapport with your student and providing encouragement and support makes your feedback more meaningful.

- Providing feedback should only take a few minutes. The more feedback you give, the less time it will take.

- Clearly state what you are doing when you start to give feedback. Do not assume the student will pick up on subtle cues. State “I am going to give you feedback on ______”, or “Here is some feedback on how you ________.”

Article by Rucha Bond, PharmD
Associate Dean for Experiential Education
VCU SOP
VCU Medical Library Privileges for Preceptors: Online Access

Privileges to use VCU Libraries and VCU School of Pharmacy (SOP) resources are granted to officially appointed affiliate faculty preceptors who continue to be available to precept VCUSOP students and who obtain a V# (Banner ID), VCU eID, and password. After obtaining your unique V#, your VCU eID and password authenticates your access to and use of these resources.

Step 1: Obtain a V# (Banner ID) by completing the Personal Data Form and returning it to OEE@vcu.edu

Step 2: Request your VCU eID (http://www.ts.vcu.edu/askit/email/eid/eid-finder/) and establish your password by following the steps provided.

eID Password Information:
  Requirements – Click http://www.ts.vcu.edu/askit/email/eid/eid-password-rules/ for a list of requirements for creating your eID password.
  Expiration – VCU eID passwords must be changed periodically. The initial password expires after a minimum of 90 days. After resetting your password following the initial setup, your password will expire every 365 days thereafter. Additional information about password expiration may be found at http://www.ts.vcu.edu/askit/eid/expiration/

When you access a resource below, you will be prompted to provide your VCU eID and password at the Central Authentication Service (CAS) screen.

With a VCU eID and password, preceptors have access for academic purposes to VCU’s vast resources:

Go to: https://www.library.vcu.edu > Research
  Journals
  Databases
  Research Guides > Pharmacy
  MEDLINE/PubMed - When you find an article you want, click on the yellow Get It @ VCU button to connect you to the resource through the VCU Libraries’ subscriptions, or request the item through Interlibrary Loan (see more info at bottom). These options will enable access to the full text for free.

From https://www.library.vcu.edu > Research > Research Guides > Pharmacy

Drug Information Resources:
  Access Pharmacy
  Clinical Key
  Drug Facts & Comparisons
  Lexicomp Online
  mobilePDR
  Natural Medicines

Library Orientation at Tompkins-McCaw

Patient Safety

Pharmacy & Pharmacotherapy

Pharmacy Experiential Education
  Practice Guidelines
  Drug Information
  Electronic Textbooks
  Article Searching

Other library resources:
  Interlibrary Loan & Document Delivery Services (ILLiad) - to request books, articles, etc. remotely
  Media Presentation Materials: TML Multimedia Collaboration Room
### Rotation Dates

#### 2018-2019

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